

## Gitsegukla Band Council

710 Ray Charles Avenue Gitsegukla, BC VOJ 2J3

Phone: 250-849-5490

## COVID-19 Notice of Payment Relief May 21, 2020

Keeping in mind that some community members may be experiencing financial stress during the COVID-19 Pandemic, Gitsegukla Chief and Council have approved payment relief for the month of June 2020 for all tenants in Band Rental Units and Gitsegukla Internet Service subscribers, as detailed below.

## **Rental Payments:**

- Your rental payment fee for the month of June will be waived.
- If you have already paid for the month of April, May or June, the payment will be applied as a credit.
- Arrears will remain on your account history and are due when regular payments resume.

## **Internet Payments:**

- Your internet payment fee for the month of June will be waived.
- This applies **only** to Gitsegukla Internet subscribers.
- You will remain on the package you are currently using.
- Overages fees will apply as usual and will not be waived.
- If you choose to upgrade your current package, the cost difference will not be waived, it is your responsibility to pay the difference.
- The system is set to automatically shut off services once a subscriber has hit their data limit.
- For any questions contact Hunter Frank, Technology Services Department via email, <u>hunter.frank@gitsegukla.net</u>.
- For any general enquiries about internet contact Erica Morgan at our regular business line 250-849-5490.

This message is from the Gitsegukla Band Council